

Information Memorandum 2 ROMO

Nr.	Art./par./Appendix/Stform	Lid	Subject	Question	Answer
1				Schedule A requirements and Wishes - row 24 - Minimum number of users 1500 concurrently Does this mean the system should accommodate 1500 user accounts or 1500 simultaneous users requesting data by using a dashboard? From technical implementation and cost perspectives, this is a huge difference.	Accommodate 1500 users. Please provide the limit for simultaneous users in your offer and the additional fee for increase that number.
2				Data volume – how should this be described in the tender? The number of new cars sold over the next two years and percentage of drivers giving consent will affect the data volume and both require speculation of the future. Is a broad range acceptable?	Contracting authority wishes to receive a guaranteed minimum volume, possibly supplemented with a realistic growth forecast
3				Public EU tendering descriptive document section 1.3 Description of the contract for ROMO “ROMO involves the use of factory-installed sensors in modern vehicles as a standard feature that can provide new insights into issues that are of importance to road managers, such as asset management, de-icing and safety.” What is meant by factory-installed sensors? For example, there is no road temperature or road state sensors in any production vehicles. Similarly, it is not possible to forecast friction by using factory installed sensors.	Contracting authority does not accept the retrofitting of a fleet post awarding the contract. It seeks solutions available today. See answer to question 4.
4				Is factory installed a requirement?	Factory installed sensors are the basis, but may be supplemented with other sensors
5				Is a sensor that is installed by official workshop a “factory installed sensor”?	No but allowed as described in answer 3 and 4.

6			Information Memorandum 1 Further question to your answer to the question 43: Your answer “so that we can determine whether the non-PVD is being used correctly.” Would you explicitly define what is correct use of non-PVD data? We think that it is much better to simply exclude ad-hoc measurements from the current procurement, and not leave room for speculations.	Contracting authority wants to gain insights if non-PVD is being used, where it originates from and what the added value is.
7			Public EU tendering descriptive document section 1.5 - Scope of the contract, part 2, p14 What means “Initial slipperiness (predictive)”, current slipperiness or decreased slipperiness does not anyhow predict future slipperiness.	Friction loss is detected at a very early stage. It is detected way before it really becomes dangerous on the road. Detection of friction loss in a premature stage has a predictive value.
8			A maximum penalty of the total fee of 10% is not common at all and not used by any other government organization which makes use of ARVODI-2018. Since you are not willing to exclude this provision, are you willing to lower the maximum penalty to 5%?	No, we expect the contractor to have the service operational on time and according to its own schedule.
9			Unlimited liability (Ref nr. 62) An unlimited liability for attributable shortcomings is not customary and simply not acceptable for Contractor. Clause 21.3 ARVODI-2018 already sets out a liability cap for both parties in case of attributable shortcomings of a party. Contractor does therefore not understand the need of the Contracting Authority to deviate from this clause, which is commonly used by government organizations. Furthermore, an unlimited liability is in violation of clause 3.9.1.1. of the Proportionality Guide (Gids Proportionaliteit). We therefore request that article 5.3 of the Agreement is declared inapplicable. Can you agree to this? ?	Article 5.3 will be removed and is therefore not applicable.
10			Is het NDW bereid een hogere prijs te betalen voor een hogere kwaliteit van data als deze later beschikbaar komt tijdens de looptijd van het contract ?	In principle, yes if (1) the Tenderer has already stated the price increase upon registration and when it will apply and (2) within the limits of the tender's maximum budget

11				Inzicht gaat tot een transformatie leiden, die moet ook begeleid worden, is daar over nagedacht? Wordt er verwacht dat de winnende partij deze transformatie ook begeleid?	Yes, we've thought about that No guidance asked from Tenderer
12				U geeft aan de resultaten van dit project na twee jaar aan de markt beschikbaar te willen stellen, kunt u aan geven of u hier naast het beschikbare dashboard nog verdere informatie vanuit contactaannemer voor verwacht?	Dashboard and asked reports will be the base for the evaluation.
13				You request that APIs be made available for the solution to be developed. Via these APIs we can offer the data that is directly visible in the dashboards, but not the underlying data that is used to arrive at these insights, is this agreed?	Yes
14				Zijn er specifieke technische eisen aan de API's? met welke systeem van de eindgebruikers moet een integratie worden gemaakt?	These are not predetermined. During the contract term, the specifications will be determined in consultation with the Contractor.
15				De dashboards/oplossing moet beschikbaar worden gesteld aan 1.500 eindgebruikers. Wij stellen voor die via een publieke website (met een persoonlijke login) te doen, is dat akkoord?	Yes
16				U spreekt over 'connected car' data als databron voor de te ontwikkelen oplossing, in hoeverre staat u open voor oplossingen die middels een combinatie van andere databronnen is ontwikkeld?	See answer 43 of the first round of Q&A
17				U wilt goed inzicht rondom de data collectie en processing stappen om vertrouwen te hebben in de uitkomsten, stel u hier specifieke eisen aan?	No, it must be a transparant proces
18				Wat verwacht u van de refresh-tijd van informatie die beschikbaar wordt gemaakt via de oplossing/het dashboard. Dagelijks of vaker?	That depends on the type of reports, e.g. friction loss notifications should be displayed as soon as possible.
19				Contactnemer kan geen enkele verantwoordelijkheid accepteren als het gaat om de beslissing die gemaakt worden gebaseerd op de inzichten uit het dashboard? Bent u daarmee akkoord?	Yes
20				Om de oplossing te kunnen leveren moeten wij gebruik maken van één of meerdere data leveranciers. Deze hebben verder geen rol in de ontwikkeling en levering van de oplossing. Wij gaan er daarom vanuit dat wij deze partij(en) niet als consortiumpartner(s) hoeven op te nemen, is dat correct?	Yes
21				Is het mogelijk de deadline voor het inleveren met een maand te lengen i.v.m. de onderhandelingen die wij moeten voeren met onderliggende data leveranciers?	No

22				U geeft aan dat de oplossing (het dashboard) op 15 December direct beschikbaar moeten zijn. Wij hebben echter nog tijd nodig om op de oplossingen te ontwikkelen/gereed te maken na de definitieve gunning in hoeverre staat u open om deze verwachting bij te stellen tot een lancering van drie maanden na definitieve gunning?	No. Contracting authority seeks solutions available in today's market. In its view it does not foresee a tailor made service for this tender within the available budget. Although the monitor should/might be subject to further development, the 15th should be a 'tangible' monitor in place
23	Refereal question #43			When it comes to PVD, does that mean that no after market sensor may be installed on or in the vehicles? The source of the data should be originating from the vehicles	See answer on question 4
24	Refereal question #5			We followed the link in the answer but didn't find the shapefile. We are assuming that the Contractor Authority will provide an up-to-date and public available shapefile for downloading for free. Is that a correct assumption?	We just checked the url and it is working.
25	Referral question #46			Could you please elaborate this question, can additional points be won for features that will be developed during the course of the project i.e. going from min to max?	Excuses for the error in the answer. All 'must haves' must be operational in one way or another by December 15th. The Tenderer may certainly indicate a growth path for further development and new functionality. Points will definitely be awarded for this.
26	Referral question #6			Does this mean that 5 minutes of cumulative data or an updated snapshot every five minutes? Can you elaborate a bit more on this one?	We would prefer a refresh date of the information/data every five minutes. For example friction loss refreshed every five minutes, when there's no change the last known measurement would be presented. If a snapshot would be enough to come to this result than that is fine too.
27	Referral question #8			How will the points per data type be calculated, if A1 gives 500 points and the data type fulfills to 50 points (out of 100). What is the total score? 500×50 , $500 \times 0,5$ or $500/1100 \times 50$	The points given are all added together. See Public European Tendering Procedure Descriptive Document – ROMO 4.6 award model
28	Lot2: Friction			With friction, how does this tender look at good and bad friction? If only bad (low) friction is detected, is that enough or is it also essential to be able to detect good (high) friction?	We would like to see both. With the whole range of friction measurements we can see if the winter maintenance has a positive effect on the road surface for example.
29	Lot2: Friction			Friction and coverage, coverage with friction during winter conditions is a short lived measurement. Will there be any evaluation of friction correctness, density and overall fleet size?	Yes

30	4.1 General - U2			As a tenderer and possible supplier from another Member State it is not possible to present a "Certificate of conduct procurement". There is no equivalent to the certificate in our member state (Sweden). Therefore, as a supplier from Sweden, the alternative is to sign a solemn declaration before a notary (according to article 60, Directive 2014/24/EU). Do you accept such a declaration as an alternative to the Certificate of conduct procurement? If not, please explain how a tenderer from a Member State with no equivalent to a certificate of conduct for procurement can meet the requirements regarding U2.	Foreign companies cannot apply for GVA tenders to the Justis service. An equivalent form from the country where the tenderer is established is sufficient. If this document is missing, it can be replaced by a statement under oath or by a solemn statement. The foreign company makes this declaration before a competent judicial or administrative authority, a notary or a competent professional body of that country.
31	Lot2: Friction			Friction' in the winter maintenance lot, are ABS brakings and TCS interventions considered as friction measurments? Meaning, will an ABS braking event be seen as an indication of low friction, or will it be treated as a indication of sudden/hard braking?	In the basis that would be sudden/hard breaking. Does it happen a lot on the same location and is the weather typical winter then it could be friction loss as well.
32	Lot2: Friction			For the friction values, will there be any quality assessment of the provided values, or will any self proclaimed friction value suffice for this tender? Proposal: each potential friction data supplier should be required to provide independent proof of the performance, quality and usability for their friction data.	We agree with this proposal: each potential friction data supplier should be required to provide independent proof of the performance, quality and usability for their friction data.
33	Lot2: Friction			When forecasting 2 hours ahead in time, is the purpose to integrated weather forecast from actors such as KNMI in the Dashboards? Or is the purpose to use PVD data alone to build a forecasting module?	The friction level forecasting can be combined with weather data to know if there will be frost or rain for example. If there is a model for PVD alone then that would need to be tested. For now we leave both options open.
34	General:			The requirements in B4, reliability and coverage. How are they related to the different data types, should not each of the data types (multiple per lot) come with an own SLR and its own quality assurance? Having a general false positive for multiple data types does not really work. Suggestion: apply relevant B [1 to 5] requirements per data type.	Requirements in B4 must be described per lot/data type.
35	General: Innovation			For the innovation packages, is it possible to offer multiple innovation packages where the buyer gets to decide which one to develop during the course of the project? The idea is to get most value for the buyer.	Yes, that is possible. It is up to the Tenderer how the innovative products are offered

36			Validation process PVD data	Will – if requested - RWS provide data resources that are in their possession for validation purposes of the PVD ?	The results of the validation process will be shared transparently, whereby the data resources used can also be shared.
37			Road managers-1.3.1	The term “road managers” is rather generic. Can you give more insight in the field of expertise we might expect of these road managers ? Please describe this for every lot.	Road managers are (employees) of road authorities.
38			Data availability-1.5	Will there be any datasets delivered by the ministry?	See answer 36
39			Suitability Requirements-4.4	Experience of the Participant should include "G1: Delivering a dashboard/viewer, including obtaining and processing the information from vehicles (PVD) for the lot for which the Tender is submitted. 1: Does this match with obtaining and processing the information obtained by phone in a car? 2: Does this match with obtaining and processing the information obtained by external vehicle loggers? 3: Do these items (delivering a dashboard, obtaining and processing the information) need to be included in 1 reference? Or can we prove those by delivering multiple separate references?	1. No, that would be considered floating car data (FCD) 2. Can be pending on the system in place 3. Yes, in 1 reference
40			Suitability Requirements-4.4	The Dutch "CROW" defines Floating Car Data (FCD) and Probe Vehicle Data (PVD). PVD forms the basis of FCD. Can you confirm that reference projects containing FCD also forefill the suitability requirement for PVD?	A definition of PVD is provided in Q&A answer 44 on September 13 2021.
41			Suitability Requirements-4.4	Could enriched Floating Car Data (FCD) be used for analysis when it's covering the metrics demanded in Bijlage A, though calculated and not saved on the vehicle itself?	Contracting Authority is not convinced of the relevance for the use cases as described though it is not excluded.
42			Solution offered-4.7	The Participant must attach the details of the solution offered to the bid using a file name starting with 'tab 2 lot <1, 2 or 3>'. 1: What do you mean by "Tab 2"?	The name of the file must start with 'Tab 2...'
43			NVI 59	Continuing onm Q&A nr. 59 Although there are off the shelf solutions that may be ready in 15 days, in practice these solution don't fullfill the complete client need. Both in data and user interface. Could this term be lenghtend in order to tailor the solution the best way possible?"	Indicate in your Proposal the deviation between our request and the offer. The term will not be lengtend.

44			Suitability Requirements-4.4	G1: Delivering a dashboard/viewer, including obtaining and processing the information from vehicles (PVD) for the lot for which the Tender is submitted. Real time or static example?	Pending on the use case, on average (Near) Real Time
45			Requirements layout dashboard	There are no requirements regarding the layout of the dashboard. Can you please verify to us that this is correct? If not what are the requirements for the layout?	That is correct
46			Overeenkomst 6.2 en ARVODI 2018 IE- clause- 24.3	De resultaten zullen tot stand komen door middel van reeds bestaande intellectuele eigendomsrechten van Opdrachtnemer ("tools") waar opdrachtnemer veel in heeft geïnvesteerd. Uiteraard verkrijgt Opdrachtgever een gebruiksrecht op de resultaten van de dienst (de gepubliceerde data in het dashboard) echter wenst Opdrachtnemer geen gebruiksrecht te verstrekken op tools die gebruikt zijn om tot deze resultaten te komen, hierbij valt onder meer te denken aan slimme algoritmes en API's. Kunt u bevestigen dat u -- in lijn met artikel 6.2 Overeenkomst -- akkoord bent met het afwijken van artikel 24.3 ARVODI 2018 door enkel een gebruiksrecht op de resultaten van de dienst te accepteren en niet een gebruiksrecht op de tools die voor de totstandkoming van deze resultaten hebben gezorgd?	The contracting authority requests the right to use a dashboard/viewer, including the requested and offered information. There should be an export possible in relation to the events either via API or other opportunity. The Intellectual Property Rights of the tool and algorithm stay at the contractors.
47			PVD data	Within which time frame needs the PVD data to be processed after recording? Within minutes, hours, days (.e.g. real time, near real time, periodic)	That depends on the type of information. Urgent notifications are expected (near) real time
48	Schedule A		planning	Should all use cases (from schedule A) offered by a party be pre-developed and fully functional from the start of the project period, or can points be won for functionality that is to be developed (described in detail with a development plan in the proposal)? Does this differ for must have / should have / could have / nice to have criteria?	See question & answer 43
49	Descriptive document	4.9.6 en 4.9.7		Can a party that is not part of a consortium act as a data supplier to multiple consortia? Even if these consortia subscribe to the same lot?	Yes
50	Descriptive document	1.5	scope	Regarding the "All lots mentioned above must be made available to all road managers in the Netherlands, with a minimum of 1,500 simultaneous users" requirement for the dashboard, we are curious if you can clarify whether:	

51				<i>If a distinction is made between e.g. viewer/editor account rights, should all potential users have access to the highest account level; or can this right be reserved for a selection of key users from the steering group/RWS/lenW/NDW/...?</i>	There should be a normal distribution in relation to master (key) users, viewers etc.
52				<i>Should literally every road manager in the Netherlands be able to access the dashboard, or a selection of key users from the steering group/RWS/lenW/NDW expanded with a number of key members from LVMB/provinces/municipalities?</i>	Every road authority in The Netherlands must be able to access the contracted applications (at least as) as a viewer
53				<i>Could the users to whom the dashboard should be made available also include parties like contractors or private road authorities?</i>	Possible but unlikely
54				<i>Who will have the responsibility to act as the gatekeeper / access point deciding whom gets access rights to the dashboard? Contractor, NDW, or another option/party?</i>	That can be the key users of the road authorities / NDW
55	Descriptive document	1.6		What is your viewpoint on having the contractor adhere to strict requirements/SLR's, while at the same time giving room for innovation and growth/development in the project? For example: would you withhold payment or fine a contractor, if they to their best efforts tried to implement a use case which was realistically expected to be possible to develop within the project scope, but has never been implemented before and turns out to be technically infeasible?	Not directly. If there are serious risks in the development of a product, this must be clearly stated in the offer. If the offer is not clear about this, contracting authority has the right to apply a fine or withholding .
56	Descriptive document	1.3.3	scope	what is the Contracting Authority opinion on improving services by combining data sources (probe vehicle data and not-probe vehicle data).	Not-probe vehicle data can be used to improve/validate the vehicle data.
57	Descriptive document		scope	For some required info services, there might not be sufficient data available at the start of ROMO (dec 2021). Although data suppliers are contracted in order to deliver data, the contract also implies a growth in the amount data supplied during ROMO. This could mean that the quality of the services offered continue to improve during the period of ROMO. How would you reward such a continuous improving service?	Contracting Authority expects an improvement of the service overtime in the initial offer and does not offer additional reimbursement for that development
58	Descriptive document	4.1		Should parties who act as a data supplier, but who are not part of the consortium being described by name en entity?	No however due to the privacy requirements we must have transparency on the process of data retrieval and as such it seems inevitable to name the supplier.
59	Descriptive document	1.6		Does Contracting Authority wants to participate in defining, prioritizing and selecting the innovative services or do you expect a fully detailed innovation agenda?	The contracting authority would of course like to think along in priorities, but does not set this as a requirement.

60	Descriptive document		general	How would you reward training and consultancy services regarding the use of the offered info services within road authorities	None. We expect a user-friendly solution. If consultancy is necessary, this generally indicates that the solution is not user-friendly. If training is required, this is covered by the initial contract
61	Descriptive document		general	Is the use of the information services offered restricted to governmental organisations? Will the information services/ data also be shared with other (non governmental) parties?	The information supplied will be used in the operational process of the road authority. As a result, it cannot be ruled out that the (processed) information is also shared with non-governments.
62	Descriptive document	4.7		With regards to innovative use cases for each lot, does the number of new use cases increase the maximum score awarded? Will having 1 new innovative use case lead to the same maximum score as having 2 or more?	In addition to the number, the content of the use cases is also included in the awarding of points.
63	Schedule A	A2	data storage	in Requirement A2 is stated : <i>Selection of the period for which the reports are current (also looking back historically)</i> >>Regarding storage and archiving of the PVD, is there a specific duration (in months) historical PVD needs to be available for reporting and stored on our servers? In other words, can data be archived after a certain expiration date during the course of the project? Where can the collected data be stored after the completion of the project duration?	Historical information must remain available for the duration of the contract (2 years from December 2021). After the project, availability of the information is no longer a requirement
64	Descriptive document	4.7		How would you reward domain expertise on the areas of respectively asset management, winter management and road safety; as well as consultancy services regarding the use of the offered services within road authorities operational processes?	We are not asking consultancy services. We do, however, expect sufficient substantive expertise from the offering party to be able to offer a well-functioning product.
65				Regarding the sustainability statement: Which granularity is asked for?	That is not predefined
66				Rijkswaterstaat manages the national road network (5,695 km). Does the road network (i.e. 5695km) correspond to the scope of all the three lots? Are urban areas included in the national road network or excluded?	Included, see 1.3.3 of the Public European Tendering Procedure Descriptive Document – ROMO
67				Is a local version (not in English) for the documentation in the Commercial Register sufficient for the application or is it mandatory to hand in an English version	An English version is preferred
68	Nota van inlichtingen 2021-09-13-2.pdf	Q Ref no 2	Dashboard	We understand from the answer to the question that there are no minimum requirements, which must be delivered by December 15th. Is it then possible to make an incremental planning, how the required functionality is released and enabled over time? This contradicts what you describe at Ref no 57?	See answer 57 on Q&A of September 13th: A 'MUST' must be available from the start. It may, however, be further developed if it is described transparently.

69	Nota van inlichtingen 2021-09-13-2.pdf	Q Ref no 15	Reporting	You do not expect a final report, but how should we handle this to the requested monthly SLR reports? You do expect a monthly report, but there will be no overall final report? Can you indicate how this SLR is specified and created?	The Contractor must provide an SLR every month in which the required and offered service levels are stated and whether the Contractor has achieved these levels in the relevant month.
70	Nota van inlichtingen 2021-09-13-2.pdf	Q Ref no 17	Steering and governance	You indicate that no steering or management board will be installed. The collaborating organizations must, however, participate in a working group. Depending on the parties to be selected, these can be 3 * 2 = 6 different organizations. Of course you have a preference for 1 party for all plots, but which tasks, responsibilities and authorities will you then invest in the working group? What options does the working group have to enforce or impose matters? How is the governance of this working group arranged?	The collaborating organizations have a joint working group to supervise this assignment. Contracting parties are not joining this group.
71	Nota van inlichtingen 2021-09-13-2.pdf	Q Ref no 18	Validation and verification	Your answer is very generic, can you be more specific here, regarding the procedures and measurement methods to be followed? I can imagine that there is a difference between the way in which the standard services and the innovative components should be treated.	No, we can't. It depends on the services offered and the guarantees issued how the validation should be set up.
72	Nota van inlichtingen 2021-09-13-2.pdf	Q Ref no 22	Innovation	Am I understanding correctly? Innovation is valuable if it supports use cases, where the question is whether this has value for the end user?	The answer must be: The points of innovation are only awarded if additional use cases are offered by tenderer .
73	Nota van inlichtingen 2021-09-13-2.pdf	Q Ref no 23	Open data	Your answer does not provide a clear answer. I understand that you want to use the API to exchange data with government organizations. But which requirements will subsequently apply to this data, do they fall under the open data regime? It is also not clear which data you expect via the API, is that 1) the basic raw data or 2) the processed (aggregated data) which is shown as information in the dashboard.	See answers 61 & 13.
74	Nota van inlichtingen 2021-09-13-2.pdf	Q Ref no 25	Service or raw data	So you want to receive both raw data and processed information via the API?	No, see answer 13.
75	Nota van inlichtingen 2021-09-13-2.pdf	Q Ref no 26	Validation	Can you argue why you don't want this?	Road authorities do not want to get involved in the data collection of the contracted parties. In addition, the vehicles mentioned will be used for validation of the information.

76	Nota van inlichtingen 2021-09-13-2.pdf	Q Ref no 27	Validation	In line with question 'Ref No 18', more specification would be welcome here?	We can't give more information about this
77	Nota van inlichtingen 2021-09-13-2.pdf	Q Ref no 46	Qualification criteria	Can you answer this question in more detail?	See answer 25
78	Tender document		Definition	You are talking about a dashboard/viewer. This is not specified in the list of definitions. For us, a dashboard is a tool to look at information at a higher aggregation level. A viewer, on the other hand, is a tool to look at the individual source data at a lower level. Are you using the same definition or is the use of the word here too literal?	We are asking for both levels of information
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61	Contract	Indemnification (clause 5.4 Agreement)		Article 5.4 sets out an indemnification against any claims for damages as a result of a failure to discharge our obligations. Contractor has, of course, a professional responsibility when it comes to the performance of services. In that context, a safety net has already been included by law and by the existing terms and conditions regarding Contractor's liability for its professional errors towards Contracting Authority. However, indemnifying Contracting Authority against claims from third parties goes further and is contrary to what is customary within our professions. We therefore propose that the indemnification set out in article 5.4 of the Agreement is declared inapplicable. Can you agree to this?	Article 5.4 will be removed and is therefore not applicable.

66	Contract	Processing of personal data (art. 14 ARVODI-2018)	In general, when providing the (envisaged) services to clients, we act as a personal data controller within the meaning of the GDPR, not as a data processor. This means that it is not necessary nor required to enter into a data processing agreement. As a data controller, we are independently obliged to comply with all applicable privacy legislation. We have internal policies and procedures concerning data privacy and security in place to ensure that personal data is duly protected and processed in compliance with the GDPR. We have designated a Data Protection Officer and have a dedicated Data Privacy Legal Department which – together with the IT Security Department – support KPMG Advisory on this topic. The GDPR does not require us to make arrangements on the data processing by KPMG as both parties are independently responsible for compliance with the GDPR. Nonetheless, a personal data protection section is included in the applicable KPMG Advisory General Terms and Conditions. This section includes provisions regarding the processing of personal data by KPMG, this concerns for example provisions re. data breaches and complaints or requests from data subjects. In the context thereof, we suggest that- as we qualify as data controller when providing most of the Services as an independent verification agent - we will not allow Contracting Authority giving us instructions regarding the processing of personal data and therefore we will not enter into the data processing agreement as referred to in art 14.2 ARVODI-2018. Can you agree with this? This does not affect the fact that Contractor shall oblige to the requirements regarding privacy set out in the Descriptive Document.	It is indeed true that you are an independent controller within the meaning of the GDPR. You must take your own technical, organizational and other measures arising from the GDPR for the protection of personal data. In this Tender Procedures it is important to ensure that the objectives of the GDPR are important to NDW. NDW wants Tenderers to be transparent about the processing of personal data.
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